

Yamaha Steinberg USB Driver Installation Guide

Contents

Information	1
What is Yamaha Steinberg USB Driver?	1
Installing Yamaha Steinberg USB Driver	2
Uninstalling Yamaha Steinberg USB Driver.....	4
Troubleshooting	5

Information

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What is Yamaha Steinberg USB Driver?

The Yamaha Steinberg USB Driver enables communication between a USB device (which is compatible with the Yamaha Steinberg USB Driver) and your computer.

Installing Yamaha Steinberg USB Driver

NOTE

- You are only permitted to use this software pursuant to the terms and conditions of the “License Agreement” shown during the installation.
- If the same software components have already been installed in your computer, you can use the same procedure as described in the installation instructions here to update the software.

Windows

Preparation

Alert messages such as User Account Control and Windows Security appear during the installation. When such messages appear, click [Yes] or [Install] after confirming that the publisher is “Yamaha Corporation.”

Installation

- 1 Turn off the computer.**
- 2 Disconnect all USB devices other than the mouse and keyboard from the computer.**
- 3 Start the computer and log on to the Administrator account.**
- 4 Double-click “setup.exe” in the compressed file you have downloaded.**
- 5 Follow the on-screen instructions to install the software.**
- 6 When installation has been completed, click [Finish].**

If a window requiring you to restart your computer appears, follow the on-screen instructions and restart the computer.

Device Connection

- 7 Connect the device directly to the computer by using a USB cable.**
Make sure to not connect it to a USB hub.
- 8 Turn on the device (if it has a power switch).**

Confirmation of Installation


- 9 From the Start menu, click [Yamaha Steinberg USB Driver] → [Control Panel].**
- 10 Confirm that the device name you are using is listed.**

Installation of the Yamaha Steinberg USB Driver is now complete.

Mac

Installation

- 1** Turn off the computer.
- 2** Disconnect all USB devices other than the mouse and keyboard from the computer.
- 3** Start the computer and log in to the Administrator account.
- 4** Double-click “Yamaha Steinberg USB Driver V***.pkg” in the compressed file you have downloaded.
*** represents the version number.
- 5** Follow the on-screen instructions to install the software.

NOTE 

 - If the dialog window about system extensions appears, open the “Security & Privacy” on “System Preferences” and allow the computer to load system software from developer “Yamaha Corporation.”
- 6** When installation has been completed, click [Restart] to restart the computer.

Device Connection

- 7** Set all device controls that adjust output levels to the minimum.
- 8** Connect the device directly to the computer by using a USB cable.
Make sure to not connect it to a USB hub.
- 9** Turn on the device (if it has a power switch).


Confirmation of Installation

- 10** Open the “Audio MIDI Setup” window as follows.
Click [Applications] → [Utilities] → [Audio MIDI Setup]
- 11** Confirm that the device name you are using is listed.

Installation of the Yamaha Steinberg USB Driver is now complete.

Uninstalling Yamaha Steinberg USB Driver

Windows

- 1 Disconnect all other USB devices except mouse and keyboard from the computer.**
- 2 Start the computer and log on to the Administrator account.**
Exit any open applications and close all open windows.
- 3 Open the window for the uninstall operation as follows.**
Windows 7
Select [Control Panel] → [Uninstall a Program] to call up the “Uninstall or change a program” panel.
Windows 10
Select  (Settings) → [Apps] → [Apps & features]

- 4 Select “Yamaha Steinberg USB Driver” from the list.**
- 5 Uninstall them as follows.**
Click the [Uninstall] / [Uninstall / Change].
If the “User Account Control” window appears, click [Continue] or [Yes].
Follow the on-screen instructions to remove the software.

Uninstallation of the Yamaha Steinberg USB Driver is now complete.

Mac

- 1 Disconnect all USB devices other than the mouse and keyboard from the computer.**
- 2 Start the computer and log in to the Administrator account.**
Exit any open applications and close all open windows.
- 3 After the downloaded compressed file is properly extracted, double-click on “Uninstall Yamaha Steinberg USB Driver.”**

- 4 Click [Run] when the “Welcome to the Yamaha Steinberg USB Driver uninstaller” window appears.**
After that, follow the on-screen instructions to uninstall the software.
- 5 After completing the uninstallation, an “Uninstallation completed” window appears. Click [Restart].**
- 6 When the message prompting you to restart your computer appears, click [Restart].**

Uninstallation of the Yamaha Steinberg USB Driver is now complete.

Troubleshooting

No sound.

- **Are your speaker cables connected properly?**
- **Are your speaker cables shorted?**
- **Are the volume controls of your sources, audio devices, applications software, computer operating system, etc., set at appropriate levels?**
- **(Windows only) Is the output of your computer operating system muted?**
- **Do you have several applications running at the same time?**
Be sure to quit all applications you are not using.

Noise occurs, or the sound is intermittent or distorted.

- **Does your computer satisfy the system requirements?**
Refer to "System Requirements for software" in the included Release Notes.
- **Is the buffer size setting of the Yamaha Steinberg USB Driver set properly?**
Noise produced when using audio applications such as DAW software may affect audio recording and/or playback. In most cases, you can solve these problems by adjusting the audio driver buffer size (the size of memory used to temporarily hold data to avoid intermittent playback). While the higher buffer size reduces load to the computer CPU but produces latency (time lag) during recording/playback, the smaller buffer size may result in noise or the sound cutting off. Make sure to set the buffer size to an appropriate value depending on the performance of your computer, the number of audio/MIDI tracks being recorded/played back on the DAW software, the number of plug-in software, and so on.
- **Are any other applications, device drivers, or USB devices (scanners, printers, etc.) running at the same time?**
Be sure to quit all applications you are not using.
- **Are you playing back a large number of audio tracks?**
The number of tracks you can play at the same time will depend on the performance of the computer you are using. You may experience intermittent playback if you exceed your computer's capabilities.
- **Are you recording or playing long continuous sections of audio?**
The audio data processing capabilities of your computer will depend on a number of factors including CPU speed and access to external devices.
- **Is the network adaptor running?**
Disable the suspected network adaptor. Some network adaptors can cause noise.